

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

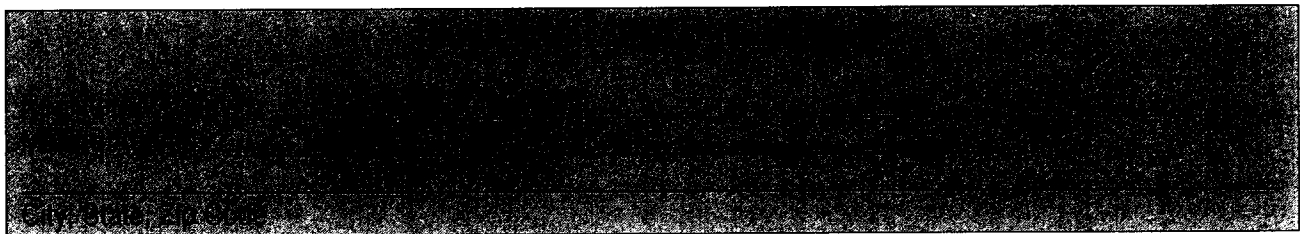
☒ CLEC

☐ ILEC

☐ Wireless

2010.124A 224604

DIECA Communications, Inc.		3
Company Name Covad Communications Company	FEIN/SSN (408) 952-6400	
Dbafka 2220 O'Toole Avenue	Telephone #	
Mailing Address San Jose, CA 95131		OFFICE OF REGULATORY ST RECEIVED APR 05 2010
City, State, Zip Code 2220 O'Toole Avenue		
Business Location San Jose, CA 95131		
City, State, Zip Code	Santa Clara County	



Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Katherine Mudge, 7000 N. Mopac Expressway, Second Floor, Austin, TX 78731
- A. **General Manager** (Include Address if different than above)
 (512) 514-6380 / (512) 514-6520 / kmudge@covad.com
 Telephone Number / Facsimile Number / E-mail Address
- Phil Ceguera
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
 (408) 952-6484 / (408) 952-7539 / pceguera@covad.com
 Telephone Number / Facsimile Number / E-mail Address
- Phil Ceguera
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
 (408) 952-6484 / (408) 952-7539 / pceguera@covad.com
 Telephone Number / Facsimile Number / E-mail Address
 888-642-6823
- C2. **Customer Contact** (Toll Free Number)
- Jake Heinz, South Pointe II, 2300 Corporate Park Drive, Herndon, VA 20171
- D. **Engineering Operations** (Include Address if different than above)
 (703) 376-2700 / (703) 530-2374 / JHeinz@covad.com
 Telephone Number / Facsimile Number / E-mail Address

RECEIVED

MAIL/DMS

First Level Excavations

E. **Test and Repair** (Include Address if different than above)
 (888) 801-6285, Option 1 / /
 Telephone Number / Facsimile Number / E-mail Address
 Jess Parayno

F. **Emergencies** (During Non-Office Hours)
 (408) 802-8266 /(408) 952-7511 /jparayno@covad.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Katherine Mudge, 7000 N. MoPac Expressway, Floor 2, Austin, TX 78731
Regulatory Officer (Include Address if different than above)
 (512) 514-6380 /(512) 514-6520 /kmudge@covad.com
 Telephone Number / Facsimile Number / E-mail Address
 Ted Gonzales

H. **Dual Party Mailings** (Name)
 2220 O'Toole Avenue, ATTN: Tax Dept. San Jose, CA 95131
 (Mailing Address)
 (408) 952-7648 /(408) 952-7309 /tgonzale@covad.com
 Telephone Number / Facsimile Number / E-mail Address
 Ted Gonzales

I. **Interim LEC Fund Mailings** (Name)
 2220 O'Toole Avenue, ATTN: Tax Dept. San Jose, CA 95131
 (Mailing Address)
 (408) 952-7648 /(408) 952-7309 /tgonzale@covad.com
 Telephone Number / Facsimile Number / E-mail Address
 Ted Gonzales

J. **Universal Service Fund Mailings** (Name)
 2220 O'Toole Avenue, ATTN: Tax Dept. San Jose, CA 95131
 (Mailing Address)
 (408) 952-7648 /(408) 952-7309 /tgonzale@covad.com
 Telephone Number / Facsimile Number / E-mail Address
 Ted Gonzales

K. **Gross Receipts Mailings** (Name)
 2220 O'Toole Avenue, ATTN: Tax Dept. San Jose, CA 95131
 (Mailing Address)
 (408) 952-7648 /(408) 952-7309 /tgonzale@covad.com
 Telephone Number / Facsimile Number / E-mail Address

Stefanie Santa-Esparza / *Stefanie Santa-Esparza*
This form was completed by Signature
 Legal Project Manager / 3/31/10
 Title Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
 Post Office Drawer 11649
 Columbia, South Carolina 29211
 And
 Office of Regulatory Staff
Attn: Jeanne Gordon
 1401 Main Street, Suite 900
 Columbia, South Carolina 29201